

## Cisco Unity Express End User Guide

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Cisco Unity Express End-User Interfaces. To gain access from an end user prospective for Unity Express. typically we've imported the users from the Communications Manager Express Configuration. Because we've gone into Communications Manager Express created users in there phones and associated them. Why not leverage that?

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**Cisco Unity Express Version 9 - Cisco**  
Enable Web Access for End Users We can enable or configure web access for end users, either via the GUI in Communications Manager Express or the Command Line. From the GUI, we'll choose Configure Phone, pick which phone it is and then add the login account information.

**CUCM Express End-User GUI | CUCD 210-060**  
Enable Web Access for End Users Our final end user interface is for Unified Presence. This is a secure connection, so HTTPS the node name are IP address of your present server and then CUP user (https://node-ip/cupuser). That gets into the main login page and if you are wandering, do I have to manage another group of end users, no.

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Cisco Unified Presence End-User Interface Our final end user interface is for Unified Presence. This is a secure connection, so HTTPS the node name are IP address of your present server and then CUP user (https://node-ip/cupuser). That gets into the main login page and if you are wandering, do I have to manage another group of end users, no.

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Access the Cisco Unity Express CLI. With Unity Express we can get to the Command-Line. What we need to do is use the service-module internal-Service-Module command and we'll specify the slot and the unit and then say session. This command opens up our back-to-back terminal connection across our backplane to that Unity Express Module.

**To access Cisco Unity Express by computer**  
Configure End Users to Access User Website Starting with the Communications Manager, we can add end users one of two ways. We can either have imported them from something like Active Directory an LDAP-compliant database, or we can add them directly to the database of the Communications Manager.

**CUCM End-User Interface | CUCD 210-060**  
CUCM End-User Interface; CUCM Express End-User GUI; Unity Express End-User Interfaces; Unity Characteristics; Unified Presence End-User GUI; Call Flows in CUC Systems; Endpoint and User Administration; End User Telephony and Mobility Features ; Configuring Mobility Features; Cisco Unity Connection and Voice Mailbox; Cisco Unified Presence ...

**CUCM Administrator Interfaces | CUCD 210-060**  
You can see how Cisco really tried to keep similar objects within the various management screens of the Graphical User Interface. You don't have to memorize all of these different menu options, "Oh I need to start and stop the service that's in Serviceability" whether it's Unity Connection, Communications Manager, or the Presence service.

**Unity Presence Administrator Interfaces | CUCD 210-060**  
run cuc dbquery unitydirdb SELECT Objectid from vw\_User WHERE Alias = 'alias of the user you want to delete' Now you will want to delete that user as such (this will fail if there are database hooks still on the orphaned user):

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